

CALNET Update

Mandatory 10-digit dialing in 82 area codes nationwide

ATTN: AT&T Sales & Support Teams

Please make sure that your customers are aware of the dialing procedure changes in the following **9 California area codes: 209, 530, 562, 626, 650, 707, 925, 949, 951**. Many customers will need to reprogram call forwarding and call forwarding to voice mail settings on their handsets.

The 10-digit dialing (technically, **1+Area code+Phone number**) went in to effect on **October 24th**.

This is a result of the FCC order (FCC 20-100) ensuring users only need to dial 988 to reach the National Suicide Prevention Lifeline, by July 16, 2022. Currently, customers must dial 1.800.273.TALK (1.800.273.8255).

All services, automatic dialing equipment, or other types of equipment that are programmed with a 7-digit number, will need to be reprogrammed to use the new dialing procedure. Some examples are; life safety systems, fax machines, Internet dial-up numbers, alarm and security systems, gates, speed dialers, call forwarding settings, voicemail services, and similar functions. They may also want to check their business stationery or advertising materials to ensure the area code is included.

The complete list of affected area codes are listed below:

State	Area Code(s)	State	Area Code(s)
Alaska	907	Minnesota	218,952
Alabama	251	Mississippi	662
Arkansas	501	Missouri	314,417,660,816
Arizona	480,520,928	Montana	406
California	209*,530*,562*,626*,650*,707*,925* 949*,951*	Nevada	775
		New Hampshire	603
Colorado	719,970	New Jersey	856,908
Delaware	302	New Mexico	505,575
Florida	321(Brevard County only), 352,561, 941	New York	516,607,716,845,914
Georgia	478,912	North Carolina	910
Guam	671	Ohio	440,513
Hawaii	808	South Dakota	605
Illinois	309,618,708*	Tennessee	731,865
Indiana	219,574	Texas	254,361,409,806,830,915,940
Iowa	319,515	Vermont	802
Kansas	620,785	Virginia	276,804
Kentucky	859	Washington	509
Louisiana	337,504	Wisconsin	262,414,608,920
Michigan	616,810,906,989		